

Counseling through the Corona Virus

1. I am still seeing client through the time off school.
2. For clients that can drive themselves or can be seen during the day it would be greatly appreciated to schedule before 3pm. This allows clients that can only be seen later in the day to have open sessions. I will be having a few later sessions days to get everyone seen. Please be considerate of the struggles with scheduling through this time.
3. Some insurance companies are allowing telehealth. Currently, I am positive Molina and Tricare allow this. Feel free to contact your insurance companies to see if you are eligible.
4. All appointments need to be made online. My web site is www.theplaygroundcounseling.com Please give 24 hours' notice for cancelations. Cancelations can also be made online. I do understand emergencies take place. If you are feeling ill the day before cancel at that time.
5. If you do not have a credit card on file and have private insurance this is required at this time to cover co pays. Clients will be billed their co-pay following their session.
6. Each client is allowed one no show for late cancellation every six months. After that time, clients will be billed the cash pay rate of \$100. For clients on state insurance after two no shows or late cancelations, I will suspend counseling for 6 months. The time of other clients and myself needs to be respected.